

Ravi Shakamuri

Passion: Design, develop and implement a true community focused solution that helps students to succeed in an increasingly competitive world. This mission is to support (a) Student success at the district, graduate high school college ready and (b) complete college in four years with career readiness (c) improve community health and (d) provide career opportunities locally or regionally. This can be only possible by leveraging Cutting Edge Technology and Community partnership that includes all public institutions in a given County and/or Region including the School District, College, Chamber of Commerce and Hospital.

Vision: *Identify individuals with a commitment to excel & develop a team that is capable of delivering a true community engagement model that makes the partnering institutions to support families in the County and Region to succeed in an increasingly competitive environment.*

Education: M.S. Inter-Disciplinary Degree, Texas Tech University, 1991
M.Sc. Marine Biology, Andhra University, 1983

Work Experience:

Organization: **Star Tech Group**
Title: Chief Executive Officer
Dates: 2008-Current

Responsibilities:

- “Avatar Platform” (www.avatarplatform.com) implementation in Region 18.
- **Avatar Health** to focus on improving, educating and strengthening students and their family member’s engagement, involvement in maintaining their health.
- **Avatar Ed** to focus on improving student performance in the Middle School and High School.
- **Avatar Career** to focus on improving student success in college to graduate in four years, with a clear career focus.
- Avatar Entrepreneur to focus on providing real-life work experience to high school and college students in an incubator model and internships in workplaces.

Organization: **Star Care Health Services, Star Care Home Health, Star Hospice and Star Oxygen & Medical Equipment**

Title: Chief Executive Officer
Date of service: October 1997 to Current

Responsibilities:

- Administrative and oversight responsibilities of the Home Health programs.
- Oversight of business, financial and patient services
- Coordinate Director of Nursing, Business Office Manager and Financials Departments.
- Coordinate compliance and licensing standard requirements
- Employees: 300

Organization: **Global Info Systems (recently acquired by a national firm).**

Title: Chief Executive Officer / Founder with 50% Share
Date of service: July 1999 to Current

Responsibilities:

- Medical Transcription Service Organization
- Utilize state of the art voice recognition technologies.
- 40 Hospitals, 150 clinics with a customer base of 3000 physicians utilizing service.
- 6 Million lines of transcription per month.

- Employee base of 450.

Organization: Daughters of Charity National Health System of Austin
Title: Director: West Central Home Care Patient Account Services
Date of service: January 1994- October 1996

Responsibilities:

- Centralized patient account services for four hospital based home care agencies (annual revenues of \$ 36M)
- Four locations with a total of 19 branches located in four states.
- Multiple programs / billing types within each branch based on reimbursement requirements for that service & geographic requirements.
- Expanded patient account services into Hospice, Ambulatory & Minor E.R. Clinics in 1995
- Expanded services into new territories in Indiana.
- Centralized patient services expanded to be a 'National Office' due to results achieved in the West-Central region.

Accomplishments:

- Improved cash collections by 20% two years in a row.
- Lowered cost of operations via productivity improvement by 22% per year for two years.
- At 2% cost to billing, most efficient and cost effective services within the system.
- Expanded services into Ambulatory (clinics) and Minor E.R. centers.
- Integrated two stand-alone systems onto an open database platform to facilitate productivity improvement.
- Participated in 'Austin Quality Award' process in 1995 and 1996 and scored the highest in healthcare entrants including two hospitals and a state healthcare department.

Organization: Advantage M.S.O. / DCNHS
Title: Project Consultant
Dates of Service: January 1995 to June 1996

Projects Completed As Consultant to Daughters of Charity National Health System working on a part-time basis:

- Project consultant to establish a chain of 6 O.P. clinics with six physicians per clinic for a total of 36 physicians total.
- First four clinics established starting with pro-forma development and getting approval from the Board for a total project cost of \$10 Million.
- Assisted Director of the program in evaluating practices, operations and implementation of process improvements / net collections.

Organization: Northwest Medi-Centers. Houston, TX
Title: Operations Manager
Dates of Service: July 1992 to Jan 1994

Responsibilities:

- Operational management of group of five clinics.
- Multi-physician practice in Internal Medicine, Family Care, Industrial Medicine, Physical & Occupational Therapy and Minor Emergency Clinics.
- Recruiting, training and monitoring productivity of a 30 staff members.
- A/R Management – Improving financial indicators including collections, bad debt.

Accomplishments:

- Maintained a high collection ratio of 98% of the NET revenue.
- Maintained high collection ratio despite high staff turnover of 100%
- Adapted I.T. systems to handle multiple services & to improve productivity.

Organization: Park Plaza Gastroenterology. Houston, TX

Title: Manager: Billing & Collections.

Dates of Service: January 1992- July 1992

Responsibilities / Accomplishments:

- Billing & Collections for Gastroenterology practice.
- Maximizing billing and collections via RBRVS methodology.
- Manual system phased out and established an I.T. system to manage practice efficiently.

Organization: Texas Center for Productivity & Quality of Work-life / Japanese Studies. Lubbock, TX

Title: Graduate Assistant

Dates of Service: August 1998 – June 1990.

Responsibilities:

- Assisted in development, application and monitoring of Quality & Productivity improvement programs in the private sector.
- Assisted in preparation of literature for customer-identified issues.
- Assisted in design, development and maintenance of database on productivity topics.

Software Skills:

- Proficient in database management, analysis and interpretation targeting operational improvements.
- Knowledgeable in financial, process planning & systems approach to business processes.
- Skilled in data extraction, integration and derivation of statistical workflow systems to support reliable process design, development & improvement.

Personal:

- *Hobbies:* Reading, Exercising
- *Priority:* Lead life of quality (professional & personal) via open dialogue, mutual trust and commitment to relationships.

Contact Information:

Cell: (432) 349-5001

Email: rshakamuri@starcareonline.com